Jéssica Gessoli

Cybersecurity Governance · Cyber Risk · AI Governance · IT/OT Resilience

Target: coordinator or senior specialist roles in GRC, cyber risk and AI governance. Employment or advisory engagement.

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SUMMARY

Technology professional since 2008 in banking, insurance, healthcare, telecommunications and critical rail infrastructure. I turn cyber and AI risk into decisions for executive teams and boards: risk assessment, controls and evidence, treatment plans, executive metrics, and continuity and resilience of IT and operational technology environments. I bridge technology, legal, privacy, operations, audit and the business.

EXPERIENCE

Independent consulting · Cybersecurity and AI governance consultant — Jan 2026 – present

- Advisory on cybersecurity governance, GRC, AI risk and critical infrastructure resilience for businesses.
- Built CyberInsights: a cyber and AI risk matrix with an executive dashboard, based on NIST CSF 2.0, NIST AI RMF and ISO/IEC 27005.

Rumo Logística · Cybersecurity governance, SecOps and IT/OT resilience coordinator — Dec 2025 – Feb 2026

- Functional coordination of a multidisciplinary team of up to 9 people and governance of about 20 partner staff across networks, SecOps, architecture and operations.
- L1/L2/L3 support model with RACI, metrics, escalation, incident and vendor management; readiness of the new railway Operations Control Center.

Porto Seguro · Cyber risk and IT governance — Jul 2021 – Nov 2025

- Technical Lead for IT Governance and Operations (2025): backlog, risk, incident and improvement governance across engineering and operations, with a prioritization chatbot.
- Senior Cyber Risk and Security by Design Analyst, second line of defense (2021–2025): risk assessments of digital products, integrations and vendors, using ISO 27005 and NIST.
- Controls, evidence, treatment plans and KPIs/KRIs for senior management; Lean Six Sigma Green Belt project on the cyber risk matrix.

Unimed Campinas · Information security and privacy consultant (Brazil's LGPD) — Jul 2020 – Jul 2021

- Set up the information security function and the Privacy Committee: policies, risks, controls, metrics and compliance evidence.

Santander Brasil (via AN Global) · Service level manager — May 2019 – Jan 2020

- 24x7 banking services with NOC/SOC, data center and vendors: SLAs, critical incidents and crisis rooms. Dynatrace Excellence Award 2019.

Fit Por Favor (own restaurant) · Owner — Sep 2016 – May 2019

- Processes, metrics, digital channels, payments, contracts and partnerships for a food service business.

CPqD · Telecom audit, compliance and information security — Feb 2008 – Oct 2016

- Audit of telecommunications bills and contracts with significant financial recovery; support for ISO 27001, SOX and PCI-DSS, vulnerability analysis and policies.

EDUCATION

- MBA in IT Project Management — Ibmec, 2015–2016
- Bachelor's degree in Information Systems — UNASP, 2009–2013

CERTIFICATIONS

- ISFS, based on ISO/IEC 27001 — EXIN, 2021
- ITIL 4 Foundation — AXELOS, 2021
- Lean Six Sigma Green Belt — Setec
- CCEP, Certified Cybersecurity Educator Professional — 2025
- Scrum Fundamentals — SCRUMstudy, 2019

SKILLS

- GRC and cyber risk: ISO/IEC 27001, 27005, NIST CSF, COBIT, Brazil's LGPD
- AI governance: ISO/IEC 42001, NIST AI RMF
- IT/OT resilience: SecOps, NOC/SOC, incidents, continuity
- Management: vendors, SLAs, KPIs/KRIs, RACI, PDCA, Pareto, root cause
- Tools: ServiceNow, Jira, Confluence, Power BI, Dynatrace

LANGUAGES AND COMMUNITY

- Portuguese (native) · English (developing) · Spanish and Italian (basic)
- Volunteer stage host at Mind The Sec 2026; volunteer roadie at Flipside events since 2024

Results described without employers' confidential data. Recommendations: linkedin.com/in/jessicagessoli/details/recommendations